



April 14<sup>th</sup>, 2026

## **PRODUCT SAFETY RECALL**

### **Concerning: ENFINIGY electric kettle (1.5 l) and ENFINIGY Pro electric kettle (1.5 l) from the ZWILLING brand**

Manufactured by Zwilling J.A. Henckels AG between 09/19 and 11/25, sold in the US between 12/2019 and 02/26 for approx. USD 119.99 – 200.

Number of products recalled in the US: 113.439.



**Hazard:** The handle on ZWILLING's ENFINIGY electric kettle (1.5 l) and ENFINIGY Pro electric kettle (1.5 l) models may in isolated cases loosen or break off. This can cause **hot water to spill out** uncontrollably. Users or people nearby may therefore be at risk of being **scalded**. In one case, second-degree burns have already occurred.

**Remedy:** As a quality brand, we at ZWILLING are committed to ensuring our products are safe and our customers are satisfied. We have therefore decided to recall the electric kettles. You will of course receive your money back.

**IMPORTANT: Please stop using the affected kettles immediately.** The process for registration in order to receive a reimbursement is currently under approval by the CPSC and available by late April / early May. The following contact options are available:



Website: [zwilling.com/kettle-recall](https://www.zwilling.com/kettle-recall)

E-mail address: [enfinigy-kettle-recall@zwilling.com](mailto:enfinigy-kettle-recall@zwilling.com)

Service telephone: 866-963-4583

Please make sure to pass this information on immediately to anyone who uses or might use your electric kettle. Please also make other people aware of this notice, particularly anyone you know who may have borrowed, purchased, or been given an ENFINIGY electric kettle (1.5 l) or ENFINIGY Pro electric kettle (1.5 l).

We regret any inconvenience this may have caused and ask for your understanding.

ZWILLING J.A. Henckels AG, Solingen, Germany